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471-000-122 Nebraska Health Connection: Listing of Plans and Vendors

The following plans and vendors have contracted with the Department of Health and Human Services Finance and Support for the Nebraska Health Connection (Medicaid Managed Care):

1. Medical/Surgical Plans Administering the Basic Benefits Package in the Designated Coverage Area:

Primary Care +

Customer/Provider Information: 402-392-4180 (if in Omaha)

1-800-424-7097 (outside Omaha)

Primary Care + is a managed care plan administered by Blue Cross/Blue Shield of Nebraska.

Clients access services and referral or authorization for certain services from their primary care physician (PCP). A referral or authorization from the PCP is NOT required for ambulance, ambulatory room and board, chiropractic, dental, select durable medical equipment items, medical supplies, orthotic and prosthetic devices, HEALTH CHECK screening services, medical transportation, mental health and substance abuse services, nursing facility and ICF/MR services, non-surgical eye care, drug products, family planning and life-threatening emergency services. Prior authorization requirements are listed in Nebraska Medicaid regulations.

Providers submit claims to Nebraska Medicaid, Health and Human Services Finance and Support.

Share Advantage

Customer Service/Provider and Claims Information: 1-800-641-1902

Share Advantage is a Managed Care Organization (MCO) administered by United Healthcare of the Midlands, Inc.

Clients access services and referral for certain services from their primary care physician. Services not provided by the MCO plan are prescribed drugs, personal care aide, nursing facility, ICF/MR, dental, and mental health and substance abuse services. All other Medicaid covered services are provided by the MCO plan.

Providers must be enrolled in the MCO network of providers, and submit claims to the MCO plan for payment.

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2. Mental Health and Substance Abuse (MH/SA) Management Network:

Magellan Behavioral Health

Customer Service/Provider Information: 1-800-424-0333

Magellan Behavioral Health is an Administrative Service Organization (ASO) for the management of mental health and substance abuse (MH/SA) services.

Authorization is required for all MH/SA services.

Providers submit claims to the Department of Health and Human Services Finance and Support.

3. Enrollment Broker Services Vendor:

Access Medicaid

Lincoln: (402) 471-7715 Omaha: (402) 595-1000

Access Medicaid is a contracted entity that is responsible for the following NHC functions in the designated coverage areas for the purposes of the Basic Benefits Package: initial client marketing, education and outreach, enrollment activities, health assessment, health service coordination, public health nursing, Helpline, client advocacy, and satisfaction surveys.